## Bureau for Family Centered Services



Bureau for Family Centered Services 129 Pleasant Street Thayer Building Concord, NH 03301

Division of Long Term Supports and Services, State of NH Department of Health and Human Services

Call 1-800-852-3345 x 4488 or 603-271-4488 BFCS@dhhs.nh.gov









The Bureau for Family Centered Services (BFCS) administers programs and services for children birth to 21 who have, or are at risk of, a chronic medical condition, disability or special health care need and their families. BFCS provides leadership in building and promoting community based systems of care and services that are family centered, comprehensive, coordinated and culturally competent. Programs and services include:

**Health Care Coordination**: This program is for children and youth from ages birth to 21 who have a verified chronic medical condition. Coordinators work together with families, their health care providers, and other community agencies to help obtain access to needed health care and related services. This program also supports the family in obtaining appropriate community social supports and services. Health Care Coordinators work with families and young adults towards identifying and supporting needs and goals for a more independent community and family life.

**Nurse Consultation**: Provides clinical expertise and resources related to CYSHCN to community-based agencies serving this population.

**Child Development Clinic**: Providers located around the state provide interdisciplinary diagnostic and evaluative services for children birth through age 5, with developmental concerns.

**Complex Care Network**: Consultation and one-time interdisciplinary clinic assessments with recommendations for children with complex health care needs.

**Nutrition, Feeding & Swallowing:** Networks of pediatric dieticians and Feeding & Swallowing experts serving children and youth with a variety of nutritional and feeding difficulties. Evaluation, consultation and follow-up services, safe eating plans, diet order forms for schools, and coordination & assessment of swallow studies.

**NH Family Voices Family to Family Health Information Center:** Provides free, confidential services to families and professionals caring for children with chronic conditions and/or disabilities by providing resources, support, and assistance with navigating the systems of care in NH. NHFV empowers families to feel confident when making choices for their children and youth. Please see **www.nhfv.org** 

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NH Birth to 3 Family Centered Early Supports and Services: New Hampshire's Early Intervention (Part C IDEA) program provides supports and services from birth through two years old for eligible children who have a developmental delay, At Risk for a developmental delay, diagnosed disability or an established condition that impacts development. Family Centered Early Supports and Services are provided within a child's home and the family's natural environment during daily activities and routines. Anyone who is concerned about an infant or toddler's development, including a parent, may make a referral to NH Birth to 3.

**Statewide Family Support Council:** Support to the State's ten regional Area Agencies NH Family Support Councils assures a wide range of services and activities to assist families in developing and maximizing their ability to care for individuals with disabilities in their home.

**Systems improvement projects for children with special health care needs** include Watch Me Grow: NH's Developmental Screening network; early childhood systems coordination & integration; and youth health care transition.

**Additional activities** include Information & Referral and outreach to families applying for HC-CSD Medicaid and SSI.

**For more information, go to** Services for Children with Special Health Care Needs | New Hampshire Department of Health and Human Services (nh.gov)

